



**GREEN 'walking' lights** indicate the CCI is active and is ready to receive notes. **GREEN 'walking' lights** with intermittent **AMBER 'walking' lights** indicates the CCI is connected to a reader device via BlueTooth.



Steady

**Bottom LED on steady AMBER** indicates that the CCI door is open. **Bottom LED flashing AMBER** indicates that the CCI door is open and the CCI is connected to a reader device via BlueTooth.



Walking

**AMBER 'walking' lights** indicate the Pouch Warning Limit has been reached and the Pouch is becoming full. The CCI will continue to work normally until the Pouch reaches the Pouch Full Limit.



Flashing

**Three LEDs flashing RED** indicates that the Pouch Full Limit has been reached. The CCI will not accept any more notes until the Pouch is changed.



Flashing

**Top LED flashing RED** indicates that the Pouch is 'Suspect' and that action is required before the CCI will continue operation. This will occur after a mains failure or head removal with money in the Pouch. Refer to the relevant *Handling Suspect Pouches Guide* to resolve this.



Steady

**Top LED on steady RED** indicates that a note has become jammed in the head of the unit. Refer to the instructions '*Clearing a Jam in the Head*' to resolve this.



Steady

**Middle LED on steady RED** indicates that a note has become jammed in the stacker of the unit. Refer to the instructions '*Clearing a Jam in the Stacker*' to resolve this.



Steady

**Bottom LED on steady RED** indicates that there has been a hardware failure. Turn the CCI off and on again. If the error is repeated then either swap the head out for a spare unit or return the head for repair.



Steady

**All three LEDs are on STEADY RED** – this indicates a fatal internal communications errors. Turn the CCI off and on. If the error re-occurs immediately or after a period of time then swap the head. If this does not resolve the issue then call the CCI HelpDesk on **0844 800 2172** for further assistance.



ALL OFF

**ALL LEDS ARE OFF** indicates that the CCI has either been disconnected from the mains, turned OFF or not re-activated properly after a change of Pouch or after the unit has been un-jammed. Check the mains supply and the switch on the back of the CCI is switched to ON and if this does not resolve the issue check with the Host or PDA to establish the status of the CCI.

### CONFIGURATION INDICATORS



Flashing

**Middle LED flashing RED** indicates that the CCI is waiting for the next Pouch ID to be given to it before proceeding. This will only occur when the configuration option 'Pouch ID Source' is set to 'Host'. Host intervention is required to resolve this situation.



Flashing

**Bottom LED flashing RED** indicates that the CCI has been disabled by the host. It will not work until it is re-enabled by the host.