

## Follow these steps to recalibrate *MultiCount* using Two Full Bags of 20p's:

- 1: Enter **Supervisor SetUp**.
- 2: Press and release the Number 2 Key on the numeric keypad once until the display reads:

GRAMME MODE			
1:SEL	2:->	3:<-	4:ESC

- 3: Press and release the Number 1 Key.
- 4: Ensure that nothing is on the hod.
- 5: Check that the measured weight is 0.0g. If it isn't press the number 2 key to zero it.
- 6: Place the *FlexiCup* / Scoop on to the hod.
- 7: Leave the *FlexiCup* / Scoop on the hod and press the number 2 key to zero it.
- 8: Pour in to the *FlexiCup* /Scoop the two full bags of 20p's. Do not use the bags.
- 9: Check that the displayed weight is 500g ± 0.2g. If it isn't, **gently** press '1' to set it to 500g.
- 10: Remove the *FlexiCup* /Scoop containing the 20p's from the hod.
- 11: Press the number 4 key twice to accept and exit SetUp.
- 12: Finally turn the machine off and back on again.
- 13: The *MultiCount* is now re-calibrated.

If a re-calibration of the machine has been necessary, it is recommended that any packaging is also re-calibrated i.e. the *FlexiCup* / Scoop, Till-Cups, bags, sleeves etc. into your *MultiCount*. Failure to do so may result in inaccurate counting.

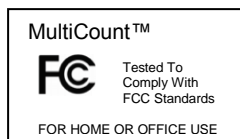
Visit [www.volumatic.com](http://www.volumatic.com) to

..... view and print the '*MultiCount Operating Instructions*' for more detailed instructions on how to use your *MultiCount* Count by Weight machine.

Alternatively please contact us on 024 7668 4217 to request copies.



MultiCount



[www.volumatic.com](http://www.volumatic.com)  
Helpdesk: refer to machine



Recyclable

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# MultiCount Calibration Manual


Entering SetUp will allow you to reconfigure and recalibrate *MultiCount* when required.

It is important to note that if your *MultiCount* is miscounting you may simply need to calibrate / recalibrate the weighing vessels and packs being used or actually recalibrate the machine.

There are three levels in the SetUp menus; User, Supervisor and Engineer.

To calibrate *MultiCount* you will need to first enter the User level and then the Supervisor level.

## ENTERING USER SETUP

To enter **User SetUp** press and hold down the  key for about 6-8 seconds.

The screen will momentarily display 'Welcome to User SetUp' and will then read as shown below:

OPERATION OPTIONS			
1:SEL	2:->	3:<-	4:ESC

Release the key.

## ENTERING SUPERVISOR SETUP

Enter **USER SetUp** as detailed above.

Now press and hold down the  key and the  key together.

The screen will momentarily display '**SUPERVISOR SETUP**' and will then read as shown above.

Release the keys.

## FINDING YOUR WAY AROUND SETUP

Use the numbered keys on the numeric keypad, to select the options as detailed on page 2.

## **FINDING YOUR WAY AROUND SETUP**

### **IMPORTANT INFORMATION**

- Key Number 1**      **1: SEL**      - use this key to select the current menu option shown on the top line of the display and
- press and release this key to scroll through the alternatives that are available and displayed inside the brackets e.g. [on] or [off], [coins] or [notes] etc.
- Key Number 2**      **2: - >**      - use this key to move to the next option without changing the one displayed.
- Key Number 3**      **3: < -**      - use this key to move to the previous option without changing the one displayed.
- Key Number 4**      **4: ESC**      - use this key to accept a chosen option, to go back to the main list of options or to leave SetUp altogether.

**It is important that you understand the function of the above keys whilst in SetUp.**

### **CALIBRATING PACKAGES**

Make sure you have x4 of each of the packages you wish to calibrate. These should be empty packages for example just the note bands not actual banded notes or empty coin bags not full bags of coin.

### **CALIBRATING NOTE PACKS**

Enter **Supervisor SetUp**

Press and release the number 2 key on the numeric keypad twice until the display reads:

<b>CALIBRATE PACKAGES</b>			
1:SEL	2:->	3:<-	4:ESC

Press the number 1 key to select this option.

The display should now read:

<b>PLACE 4x£50 BAND</b>	
2:->	4:ESC

## **RECALIBRATION**

### **RECALIBRATING THE FLEXICUP**

The *FlexiCup* provided with your *MultiCount* is pre-calibrated however if the machine is miscounting coins this could be a sign that the *FlexiCup* needs to be recalibrated.

To recalibrate the *FlexiCup* enter **User SetUp**.

Press and release the number 2 key on the numeric keypad twice until the display reads:

<b>CALIBRATE PACKAGES</b>			
1:SEL	2:->	3:<-	4:ESC

Press the number 1 key to select this option.

The display should now read:

<b>PLACE 1x FlexiCup ON HOD</b>	
2:->	4:ESC

As prompted place x1 empty *FlexiCup* on to the hod.

The display will now read:

<b>REMOVE ITEMS FROM HOD</b>	
2:->	4:ESC

Remove the empty *FlexiCup* from the hod.

The *FlexiCup* has now been recalibrated.

### **RECALIBRATING TILL-CUPS**

Follow the procedure as detailed in the section titled 'CALIBRATING TILL-CUPS'.

### **RECALIBRATING MULTICOUNT**

If the *MultiCount* is miscounting on both coins and notes, has been dropped or received a hefty knock you may need to recalibrate the machine.

Please note you should only ever recalibrate your *MultiCount* with a 500g weight as a last resort after all other possible reasons for the machine miscounting have been exhausted.

If a 500g weight is not available you can recalibrate the *MultiCount* using two full bags of 20p's.

### **CALIBRATING NOTE PACKS (continued)**

To calibrate the £50 bands simply place x4 of the relevant bands on to the hod when the display reads as above.

The display will then read:

<b>REMOVE ITEMS FROM HOD</b> 2:-> 4:ESC
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Remove the bands from the hod.

*MultiCount* will have now moved on to the next package calibration option.

If you do not wish to calibrate a particular packaging press the number 2 key to skip to the next option.

The display will then prompt you for the next pack type.

*MultiCount* will give you the option to calibrate the following packages:

- £50 Note Bands
- £20 Note Bands
- £10 Note Bands
- £5 Note Bands
- £1 Note Bands
- £50 Note Sleeves
- £20 Note Sleeves
- £10 Note Sleeves
- £5 Note Sleeves
- £1 Note Sleeves
- £50 Special Note Packs (this will calibrate for all denominations)

### **CALIBRATING COIN PACKS**

Enter **Supervisor SetUp**.

Press and release the number 2 key on the numeric keypad twice until the display reads:

<b>CALIBRATE PACKAGES</b> 1:SEL 2:-> 3:<- 4:ESC
--

Press the number 1 key to select this option.

The display should now read:

<b>PLACE 4x£50 BAND</b> 2:-> 4:ESC
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Press and release the number 2 key to scroll through the note pack options until the display reads:

<b>PLACE 4x£2 BAG</b> 2:-> 4:ESC
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As prompted place x4 empty coin bags on to the hod.

The display will now read:

<b>REMOVE ITEMS FROM HOD</b> 2:-> 4:ESC
--

Remove the empty coin bags from the hod.

*MultiCount* will automatically move on to the next calibration option.

### **CALIBRATING TILL-CUPS**

Enter **User SetUp**.

Press and release the number 2 key on the numeric keypad twice until the display reads:

<b>CALIBRATE PACKAGES</b> 1:SEL 2:-> 3:<- 4:ESC
--

Press the number 1 key to select this option.

The display should now read:

<b>PLACE 1x FlexiCup ON HOD</b> 2:-> 4:ESC
---

Press the number 2 key and the display should then read:

<b>PLACE 1x TILL-CUP ON HOD</b> 2:-> 4:ESC
---

As prompted place x1 empty Till-Cup from the set provided on to the hod.

The display will now read:

<b>REMOVE ITEMS FROM HOD</b> 2:-> 4:ESC
--

Remove the empty Till-Cup from the hod.

The Till-Cups will now be calibrated.